

**Michael R. Richichi**  
**22 Tallmadge Ave.**  
**Chatham, NJ 07928**  
**(201) 455-6567**  
[mike@richichi.org](mailto:mike@richichi.org)  
<http://mikerichichi.net/>

## **Summary**

Higher education information technology leader with over twenty-five years of experience, including twenty-two years of management experience and fifteen years of leadership experience. Able to lead and manage complicated projects, large staffs, and significant budgets. Extensive knowledge of information technology and its impact on higher education. Frequent presenter on technical and management topics to higher education information technology audiences. Skilled in the use of social media to interact with customers and colleagues. Firm believer in the power of information technology to support and transform higher education. Frequently participates in and leads professional development initiatives for the higher education information technology professional community.

## **Positions Held**

### **Baruch College of the City University of New York, NY**

#### **Assistant Vice President of Information Technology and Deputy CIO (April 2016-present)**

- Leads all operations of the Baruch Computing and Technology Center (BCTC). Supervises 4 direct reports and a staff of 40 full-time employees.
- Reorganized department into 3 major divisions: Technology Support Services, Technology Infrastructure Services, and Enterprise Systems and Services. Promoted Information Security Officer to a direct report.
- Work with Vice President of Information Services on strategic planning for division, including the College Library and institutional research. Working to help lead a team of leaders across the division to coordinate the College's data stewardship efforts. Serve as member of College's Senior Staff.
- Oversees client services, classroom systems, network and server operations, telecommunications, web services, administrative applications, helpdesk, and PC procurement.
- Oversaw renovation of the Laurie and Martin ('59) Kaplan Computing and Technology Center, the main computer lab for Baruch students, into a state-of-the-art computing facility, with a \$4 million budget.
- Working to streamline budgets and contracts for campus printing with a goal of significant cost savings and reduction in paper usage. Transitioning to new MFP contract, consolidating multiple contracts to a single vendor, with a 50% cost reduction on equipment and supplies.
- Leading investment of over \$3 million of capital funds for a complete wired and wireless network refresh, data center modernization, and VoIP implementation over in FY 2019-2021.

- Working with CUNY Computing and Information Services (central IT organization) to leverage use of the CUNY central data center for service redundancy and disaster recovery.
- Implemented emphasis on professional development with goal of one significant professional development experience a year for all full-time BCTC staff.
- Frequently work with Cabinet members to assess College needs for computing and technology services, and work to integrate technology across the College.
- Led initiative to consolidate multiple Active Directory domains to a single domain, simplifying access and authentication around campus.
- Consolidated multiple on-campus wireless networks to a single "Baruch" network for faculty, staff and students.
- Advises the Center for Teaching and Learning, providing technical support and strategic insight to improve their support of faculty. Assist CTL in implementation of CUNY OER/zero cost textbook initiative.
- Overseeing implementation of electronic time and leave system, saving paper and printing costs as well as improving administrative effectiveness.
- Leading migration of campus web pages to the WordPress platform from a legacy system.
- Edit, submit, and manage budgets for NYC Capital Funding ("Reso A") projects to support College initiatives.
- Manages social media presence of the Baruch Computing and Technology Center.
- Serve as Primary Representative to EDUCAUSE for the College.

## **Drew University, Madison, New Jersey**

### **Adjunct Lecturer, Department of Mathematics and Computer Science, Drew University, Spring Semester 2016**

- Taught "Computer Networks and Security" course, covering topics such as networking fundamentals, web protocols, encryption, and computer security.

### **Chief Technology Strategist, University Technology (December 2014-March 2016)**

- Led the University Technology Leadership Team (including the Interim CIO and four technology directors) on issues of overall technology strategy and direction.
- Communicated strategic plan and vision to University Technology staff at large and worked with staff to assure alignment of projects and tasks to overall UT and University strategy.
- Engaged as a technical resource to University Technology staff on implementation of large technology projects, such as residential wireless, computer lifecycle management, IPTV and VoIP implementation.
- Coordinated with executive management on plans for implementing new technologies and aligning University Technology with goals of executive management.
- Supervised all assessment operations of University Technology, including administering surveys to faculty, staff, and students; participating in national surveys such as ECAR research, EDUCAUSE Core Data Service, Campus Computing Project and the MISO survey; analyzing results, and making recommendations based upon quantitative data.
- Developed solutions for management of bring-your-own-device (BYOD) programs for faculty, staff and students, and how such programs influenced our technology procurement strategy.
- Maintained the University Technology presence on social media.
- Served as University representative to professional organizations such as EDUCAUSE and NJ Edge.

- Represented Drew on the NJ VALID CIO group, managing the implementation of a statewide higher education open source library system.
- Conducted beta tests of new desktop and mobile operating systems and provided technical assessments for use in implementation of new projects.
- Led initiative to implement campus-wide digital signage using cloud-based system and commodity hardware. Developed system to broadcast athletic events on campus by leveraging digital signage system.
- Project manager for the Drew Makerspace, a new multipurpose facility to have been completed in the summer of 2016. Coordinated faculty, IT and library staff to develop programming and interest.
- Other duties and special projects as assigned.

#### **Director of Technology Infrastructure Services, University Technology (July 2013-November 2014)**

- Was responsible for network and systems operations, telecommunications, media services, onsite and field support for desktop and infrastructure technology in 13 employee organization.
- Shared CIO responsibilities with two other technology directors. Was responsible for all University Technology strategic planning and technology budgets (approximately \$5 million.) Reported to the University Chief Financial Officer.
- Effectively communicated with constituencies via diverse social media.
- Represented University Technology to executive leadership. University representative to EDUCAUSE and NJ Edge.
- Led initiatives to develop new methodologies for faculty/staff technology procurement, Voice over IP piloting and implementation, and continued expansion of campus wireless capabilities, both Wi-Fi and carrier wireless implementations.

#### **Director of Computing and Network Services (May 2003-July 2013)**

- Led department responsible for PC configuration and support, networking and systems operations, telecommunications, and enterprise applications. Had leadership role on the Drew 360 Project, migrating University data systems to Sungard/Ellucian Banner. Provided technical leadership on Executive Steering Committee and coordinated technical needs with project manager.
- Project manager for Google Apps migration in early 2013; transitioned all faculty, staff, and student users to Google over a 5-month project. Project came in on time and under budget.
- Co-wrote technical documentation and proposals for NJ State grants totaling \$6.8 million for science building renovations.
- Provided critical infrastructure services to all University departments, including Instructional Technology Services, Enterprise Technology Center, and the University Library. Emphasis on high-reliability services, controlled by a central directory service, and a single network identity for all users.
- Provided support for nation's first mandatory computer program at a liberal arts college. Led planning to replace that program with a bring-your-own-device program founded on principles of technology ubiquity and comprehensive support.
- Developed plan for comprehensive technology fee proposal to provide funding model for student laptops that will transition into technology support funds for BYOD infrastructure support.
- Led investment in server virtualization beginning in 2002; oversaw highly virtualized server environment and management of locally deployed cloud-based services.
- Deployed first campus wireless services in 2002-2003 and led initiative to greatly increase wireless capacity and performance.

- Technical leadership and implementation assistance on a wide variety of technical issues, including email, local area networking, web services, and storage management.
- Worked closely with Assistant VP of University Technology on technology strategy and budgeting. Targeted cumulative budget reductions of 25% over 5 fiscal years with minimal impact on campus services and constituencies. Contributed to executive meetings with Provost, VP of Finance, and other cabinet members.

#### **Assistant Director of Academic Technology (1996-2003)**

- Technical manager for systems and networking in department. Supervised 3 staff members.
- Implemented campus network, storage area networking, and modular servers. Increased redundancy of core campus networking services.
- Developed early learning management infrastructure integrated with campus file and directory services.

#### **Systems Manager, Academic Technology (1993-1996)**

- Began wiring and connections for first campus-wide local area network.
- Implemented first campus-wide file and print services.
- Technical leadership led to creation of Assistant Director position.

#### **University Service:**

- CUNY Central IS Enterprise Access Management Working Group (2019-present)
- CUNY Data Center Planning Committee/Pilot Implementation Institution (2019-present)
- Middle States Self-Study Committee—Standard VII (Leadership) (2018-2020)
- Staff Management Cross-Border Team (2017-present)
- College Senior Staff (2016-Present)
- Academic Computing Advisory Committee (2002-2016)
- Drew 360 Executive Steering Committee (2009-2013)
- University Library Committee (2002-2016)
- University Sustainability Committee (2009-2016)
- Middle States Subcommittee on University Planning (2010)
- Organizational Review IT and Library subcommittee (2011)
- Presidential Search Committee (2004-2005)

## **Education**

**Bachelor of Arts**, Physics, Drew University.

Graduate study, Physics, Colorado State University (MA level coursework completed).

Graduate courses in Computer Science, New Jersey Institute of Technology.

**Master of Arts**, Educational Technology Leadership, The George Washington University.

## **Professional Service**

- NYSCIO Annual Conference Committee (2017-present)
- EDUCAUSE Recognition Committee member, (2015-2018).
- EDUCAUSE 2015 Annual Conference Program Committee member (2014-2015).

- EDUCAUSE Current Issues Committee member (2009-2012).
- Reviewer, *EDUCAUSE Quarterly* (2009-2011).
- EDUCAUSE Annual Conference proposal reviewer (2007-2014, 2016-2018).
- EDUCAUSE Hawkins Leadership Roundtable participant (2010).
- Program committee, EDUCAUSE Mid-Atlantic Regional Conference (2007).
- EDUCAUSE/CLIR Frye Leadership Institute fellow (2006).
- EDUCAUSE participating representative, 2003-present.
- EDUCAUSE primary representative, 2013-present.

## Publications

- "Top Ten IT Issues 2011", *EDUCAUSE Review*, Volume 46, no. 3 (May/June 2011), with Bret Ingerman, Catherine Yang, and the EDUCAUSE Current Issues Committee
- "Top-Ten IT Issues 2010", *EDUCAUSE Review*, Volume 45, no. 3 (May/June 2010), with Bret Ingerman, Catherine Yang, and the EDUCAUSE Current Issues Committee
- "Exploring IT Standards for Academic Construction", *ECAR Bulletin*, Volume 2010, Issue 6, March 23, 2010.
- "How to use Perl, Python, and PHP to access eDirectory 8.7 via LDAP", *Novell AppNotes*, May 2003
- "ATTIC: A Case Study in Directory Enabled Course Management," *ACM SIGUCCS 2001 Fall User Services Conference Proceedings*
- "Supporting Ubiquitous Computing Through Directory Enabled Technologies," *ACM SIGUCCS 2001 Fall User Services Conference Proceedings*
- "How to use Perl, Python and PHP to access eDirectory 8.5 via LDAP", *Novell AppNotes*, August 2001.

## Presentations

- "Relationships of a Lifetime: Moving Beyond Mentor/Protégé" (with Amy Pearlman, Bryn Mawr College, and Brian Gardner, Columbia Business School), poster session, EDUCAUSE Annual Conference, October 31, 2018, Denver, CO.
- "Tips, Tricks and Hacks for the Higher Education IT Leadership Job Market" (with Sharon Pitt, SUNY Binghamton, and Melissa Woo, SUNY Stony Brook), NERCOMP Annual Conference, March 29<sup>th</sup>, 2017, Providence, RI.
- "Digital Signage: A Journey Through Technology", NJEdge Annual Conference, November 20, 2015, Princeton, NJ.
- "The Last Buggy Whip: Envisioning the future of IT" (with Janet Scannell, Carleton College and Christopher Misra, UMass Amherst), EDUCAUSE 2015 Annual Conference, October 28<sup>th</sup>, 2015, Indianapolis, IN.
- "How Organizations Can Learn from Failure" (with Bill Allison, UC Berkeley), EDUCAUSE 2015 Annual Conference, October 28<sup>th</sup>, 2015, Indianapolis, IN.
- "No Identity Crisis: How a Liberal Arts University Uses Novell Products, Novell BrainShare, March 16-21, 2008, Salt Lake City, UT.
- "Identity Management in Higher Education" (with Axel Larsson), Novell BrainShare, March 18-23, 2007, Salt Lake City, UT.
- "IDM In Education: It's About Applications" (with Axel Larsson), Novell TTP EMEA, January 26, 2007, Amsterdam, The Netherlands

- "Drew's Technology Infrastructure", Novell TTP EMEA, January 24, 2007, Amsterdam, The Netherlands.
- Virtualization roundtable, EDUCAUSE Mid-Atlantic Regional Conference, January 18, 2007, Baltimore, MD, USA.
- "Using Perl and PHP with Open Enterprise Server", BrainShare Update, May 24-26, 2005, Bracknell, Berkshire, UK.
- "Managing IT Employees for Happiness and Productivity", BrainShare Update, May 24-26, 2005, Bracknell, Berkshire, UK.
- "eDirectory Security with LDAP: Access Control and Configuration", Novell BrainShare 2005, March 20-25, Salt Lake City, UT.
- "CI@20: The First Two Decades of Ubiquitous Computing at Drew University", EDUCAUSE 2004, Denver, CO, October 19, 2004.
- "Using Perl and PHP to Access Novell eDirectory via LDAP", Novell BrainShare 2004, March 21-26, Salt Lake City, UT.
- "Case Study: Enabling Ubiquitous Computing at Drew University with Novell Technology", Novell BrainShare 2004, March 21-26, Salt Lake City, UT.
- "ATTIC: A Case Study in Directory Enabled Course Management," poster session, 2001 ACM SIGUCCS Fall User Services Conference, Portland, OR.
- "Supporting Ubiquitous Computing Through Directory Enabled Technologies," 2001 ACM SIGUCCS Fall User Services Conference, Portland, OR

#### **Other Interests**

Music, cooking, bicycling, running, hiking, home improvement, gardening,