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## Summary

Higher education information technology leader with over twenty years of experience, including nineteen years of management experience and twelve years of leadership experience. Able to lead and manage complicated projects, large staffs, and significant budgets. Extensive knowledge of information technology and its impact on higher education. Frequent presenter on technical and management topics to higher education information technology audiences. Skilled in the use of social media to interact with customers and colleagues. Firm believer in the power of information technology to support and transform higher education.

## Positions Held

### **Bernard M. Baruch College of the City University of New York, NY**

#### **Assistant Vice President of Information Technology and Deputy CIO (April 2016-present)**

- Leads all operations of the Baruch Computing and Technology Center (BCTC). Supervises 3 direct reports and a staff of 40 full-time employees.
- Works with Vice President on strategic planning for Information Services, including the College Library and institutional research.
- Oversees client services, classroom systems, network and server operations, telecommunications, web services, administrative applications, helpdesk, and PC procurement
- Frequently works with Cabinet members to assess College needs for computing and technology services, and works to integrate technology across the College
- Advises the Center for Teaching and Learning, providing technical support and strategic insight to improve their support of faculty.
- Manages social media presence of the Baruch Computing and Technology Center.
- Serve as Primary Representative to EDUCAUSE for the College.

### **Drew University, Madison, New Jersey**

#### **Adjunct Lecturer, Department of Mathematics and Computer Science, Drew University, Spring Semester 2016**

- Teaching a course on "Computer Networks and Security" covering topics such as networking fundamentals, web protocols, encryption, and computer security.

#### **Chief Technology Strategist, University Technology (December 2014-March 2016)**

- Leads the University Technology Leadership Team (including the Interim CIO and four technology directors) on issues of overall technology strategy and direction. Communicates strategic plan and vision to University Technology staff at large; and works with staff to assure alignment of projects and tasks to overall UT and University strategy.
- Engages as a technical resource to University Technology staff on implementation of large technology projects, such as residential wireless, computer lifecycle management, IPTV and VoIP implementation.
- Coordinates with executive management on plans for implementing new technologies and aligning University Technology with goals of executive management.
- Supervises all assessment operations of University Technology, including administering surveys to faculty, staff, and students; participating in national surveys such as ECAR research, EDUCAUSE Core

Data Service, Campus Computing Project and the MISO survey; analyzing results, and making recommendations based upon quantitative data.

- Develops solutions for management of bring-your-own-device (BYOD) programs for faculty, staff and students, and how such programs influence our technology procurement strategy.
- Maintains the University Technology presence on social media.
- Serves as University representative to professional organizations such as EDUCAUSE and NJEDge.
- Represents Drew on the NJ VALID CIO group, managing the implementation of a statewide higher education open source library system
- Conducts beta tests of new desktop and mobile operating systems, and provides technical assessments for use in implementation of new projects.
- Leading initiative to implement campus-wide digital signage using cloud-based system and commodity hardware. Developed system to broadcast athletic events on campus by leveraging digital signage system.
- Project manager for the Drew Makerspace, a new multipurpose facility to be completed in the summer of 2016. Coordinate faculty, IT and library staff to develop programming and interest.
- Other duties and special projects as assigned.

#### **Director of Technology Infrastructure Services, University Technology (July 2013-November 2014)**

- Was responsible for network and systems operations, telecommunications, media services, onsite and field support for desktop and infrastructure technology in 13 employee organization.
- Shared CIO responsibilities with two other technology directors. Was responsible for all University Technology strategic planning and technology budgets (approximately \$5 million.) Reported to the University Chief Financial Officer.
- Effectively communicated with constituencies via diverse social media.
- Represented University Technology to executive leadership. University representative to EDUCAUSE and NJEDge.
- Led initiatives to develop new methodologies for faculty/staff technology procurement, Voice over IP piloting and implementation, and continued expansion of campus wireless capabilities, both Wi-Fi and carrier wireless implementations.

#### **Director of Computing and Network Services (May 2003-July 2013)**

- Led department responsible for PC configuration and support, networking and systems operations, telecommunications, and enterprise applications. Had leadership role on the Drew 360 Project, migrating University data systems to Sungard/Ellucian Banner. Provided technical leadership on Executive Steering Committee, and coordinated technical needs with project manager.
- Project manager for Google Apps Migration in early 2013; transitioned all faculty, staff, and student users to Google Months over a 5 month project. Project came in within time and under budget.
- Co-wrote technical documentation and proposals for NJ State grants totaling \$6.8 million for science building renovations.
- Provided critical infrastructure services to all University departments, including Instructional Technology Services, Enterprise Technology Center, and the University Library. Emphasis on high-reliability services, controlled by a central directory service, and a single network identity for all users.
- Provided support for nation's first mandatory computer program at a liberal arts college; led planning to replace that program with a bring-your-own-device program founded on principles of technology ubiquity and comprehensive support.
- Developed plan for comprehensive technology fee proposal to provide funding model for student laptops that will transition into technology support funds for BYOD infrastructure support.
- Led investment in server virtualization beginning in 2002; oversaw highly virtualized server environment and management of locally deployed cloud-based services.
- Deployed first campus wireless services in 2002-2003 and led initiative to greatly increase wireless capacity and performance.
- Technical leadership and implementation assistance on a wide variety of technical issues, including email, local area networking, web services, and storage management.
- Worked closely with Assistant VP of University Technology on technology strategy and budgeting. Targeted cumulative budget reductions of 25% over 5 fiscal years with minimal impact on campus

services and constituencies. Contributed to executive meetings with Provost, VP of Finance, and other cabinet members.

### **Assistant Director of Academic Technology (1996-2003)**

- Technical manager for systems and networking in department. Supervised 3 staff members.
- Implemented campus network, storage area networking, and modular servers. Increased redundancy of core campus networking services.
- Developed early learning management infrastructure integrated with campus file and directory services.

### **Systems Manager, Academic Technology (1993-1996)**

- Began wiring and connections for first campus-wide local area network.
- Implemented first campus-wide file and print services.
- Technical leadership led to creation of Assistant Director position.

### **University Service:**

- Academic Computing Advisory Committee (2002-present)
- Drew 360 Executive Steering Committee (2009-2013)
- University Library Committee (2002-present)
- University Sustainability Committee (2009-present)
- Middle States Subcommittee on University Planning (2010)
- Organizational Review IT and Library subcommittee (2011)
- Presidential Search Committee (2004-2005)

## **Education**

**Bachelor of Arts**, Physics, Drew University.

Graduate study, Physics, Colorado State University (MA level coursework completed).

Graduate courses in Computer Science, New Jersey Institute of Technology.

**Master of Arts**, Educational Technology Leadership, The George Washington University.

## **Professional Service**

- EDUCAUSE Recognition Committee member, (2015-2018).
- EDUCAUSE 2015 Annual Conference Program Committee member (2014-2015).
- EDUCAUSE Current Issues Committee member (2009-2012).
- Reviewer, *EDUCAUSE Quarterly* (2009-2011).
- EDUCAUSE Annual Conference proposal reviewer (2007-2014).
- EDUCAUSE Hawkins Leadership Roundtable participant (2010).
- Frye Leadership Institute fellow (2006).
- Program committee, EDUCAUSE Mid-Atlantic Regional Conference (2007).
- EDUCAUSE participating representative, 2003-present.
- EDUCAUSE primary representative, 2013-present.

## **Publications**

- "Top Ten IT Issues 2011", *EDUCAUSE Review*, Volume 46, no. 3 (May/June 2011), with Bret Ingerman, Catherine Yang, and the EDUCAUSE Current Issues Committee
- "Top-Ten IT Issues 2010", *EDUCAUSE Review*, Volume 45, no. 3 (May/June 2010), with Bret Ingerman, Catherine Yang, and the EDUCAUSE Current Issues Committee

- "Exploring IT Standards for Academic Construction", ECAR Bulletin, Volume 2010, Issue 6, March 23, 2010.
- "How to use Perl, Python, and PHP to access eDirectory 8.7 via LDAP", *Novell AppNotes*, May, 2003
- "ATTIC: A Case Study in Directory Enabled Course Management," *ACM SIGUCCS 2001 Fall User Services Conference Proceedings*
- "Supporting Ubiquitous Computing Through Directory Enabled Technologies," *ACM SIGUCCS 2001 Fall User Services Conference Proceedings*
- "How to use Perl, Python and PHP to access eDirectory 8.5 via LDAP", *Novell AppNotes*, August, 2001.

## Presentations

- "Digital Signage: A Journey Through Technology", NJEdge Annual Conference, November 20, 2015, Princeton, NJ.
- "The Last Buggy Whip: Envisioning the future of IT" (with Janet Scannell, Carleton College and Christopher Misra, UMass Amherst), EDUCAUSE 2015 Annual Conference, October 28<sup>th</sup>, 2015, Indianapolis, IN.
- "How Organizations Can Learn from Failure" (with Bill Allison, UC Berkeley), EDUCAUSE 2015 Annual Conference, October 28<sup>th</sup>, 2015, Indianapolis, IN.
- "No Identity Crisis: How a Liberal Arts University Uses Novell Products, Novell BrainShare, March 16-21, 2008, Salt Lake City, UT.
- "Identity Management in Higher Education" (with Axel Larsson), Novell BrainShare, March 18-23, 2007, Salt Lake City, UT.
- "IDM In Education: It's About Applications" (with Axel Larsson), Novell TTP EMEA, January 26, 2007, Amsterdam, The Netherlands
- "Drew's Technology Infrastructure", Novell TTP EMEA, January 24, 2007, Amsterdam, The Netherlands.
- Virtualization roundtable, EDUCAUSE Mid-Atlantic Regional Conference, January 18, 2007, Baltimore, MD, USA.
- "Using Perl and PHP with Open Enterprise Server", BrainShare Update, May 24-26, 2005, Bracknell, Berkshire, UK.
- "Managing IT Employees for Happiness and Productivity", BrainShare Update, May 24-26, 2005, Bracknell, Berkshire, UK.
- "eDirectory Security with LDAP: Access Control and Configuration", Novell BrainShare 2005, March 20-25, Salt Lake City, UT.
- "CI@20: The First Two Decades of Ubiquitous Computing at Drew University", EDUCAUSE 2004, Denver, CO, October 19, 2004.
- "Using Perl and PHP to Access Novell eDirectory via LDAP", Novell BrainShare 2004, March 21-26, Salt Lake City, UT.
- "Case Study: Enabling Ubiquitous Computing at Drew University with Novell Technology", Novell BrainShare 2004, March 21-26, Salt Lake City, UT.
- "ATTIC: A Case Study in Directory Enabled Course Management," poster session, 2001 ACM SIGUCCS Fall User Services Conference, Portland, OR.
- "Supporting Ubiquitous Computing Through Directory Enabled Technologies," 2001 ACM SIGUCCS Fall User Services Conference, Portland, OR.

## Other Interests

Music, cooking, bicycling, running, hiking, home improvement, gardening,